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**RECEIVED**

**MAR 30 2005**

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March 30, 2005

Federal Communications Commission  
Office of Secretary

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**REC'D APR 06 REC'D**

**Re: Sections 63.71 and 63.19 Application of Bell Atlantic  
Communications, Inc. (d/b/a Verizon Long Distance) and Verizon  
Select Services Inc.**

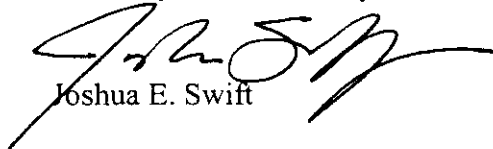
Dear Ms. Dortch:

Pursuant to Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, Bell Atlantic Communications, Inc. (d/b/a Verizon Long Distance), located at 1320 North Courthouse Road, Arlington, Virginia 22201, and Verizon Select Services Inc., located at 6665 North MacArthur Boulevard, Irving, Texas 75039, hereby provide notice that the domestic telecommunications services identified on the attached list are being discontinued, impaired, or reduced in connection with the transfer of control of the capital stock of Verizon Hawaii Inc. and the assets of its affiliates in Hawaii to the Carlyle Group, except as otherwise permitted in agreements between the Carlyle Group and Verizon as further described below. The services identified on the list attached to this notice are interstate, inter-exchange telecommunications services originating in the State of Hawaii or, in the case of toll free services, terminating in the State of Hawaii. In addition, Verizon Long Distance and Verizon Select Services Inc. plan to discontinue providing toll free services to customers with service addresses in Hawaii (even if the customer has requested that the toll free service terminate in a state outside of Hawaii). All data services (private line, ATM, Frame Relay, and optical services) offered by Verizon Long Distance and Verizon Select Services Inc. will also be discontinued in Hawaii, except as otherwise permitted in agreements between the Carlyle Group and Verizon as further described below. Verizon Long Distance and Verizon Select Services Inc. are considered non-dominant with respect to these services.

After the closing date of the sale and subject to the terms, conditions, and exceptions of the sale agreement filed under seal with the Hawaii Public Utilities Commission, Verizon Long Distance and Verizon Select Services Inc. will not accept new customers located in Hawaii for any of the listed services for a two-year period after the closing date of the sale. The sale agreement specifies certain exceptions to this prohibition. For example, Verizon or its affiliates can provide such services to new multi-state customers if the majority of customer product or service requirements are outside of Hawaii. Verizon Long Distance and Verizon Select Services Inc. may provide such services following the sale if they fall within this or any other exception in the sale agreement filed under seal with the Hawaii Public Utilities Commission.

In addition, Verizon Long Distance and Verizon Select Services Inc. hereby provide notice that, pursuant to Sections 63.71 and 63.19 of the Commission's rules, 47 C.F.R. §§ 63.71 and 63.19, three services will be permanently discontinued for customers in Hawaii. The domestic and international services to be discontinued on May 15, 2005 or the transfer date, whichever is later, are: Verizon Long Distance post-paid calling card services for customers who are not presubscribed to Verizon Long Distance for dial 1 services; and Verizon Long Distance "SmartTouch" prepaid dial 1 calling service. The domestic service to be discontinued on April 30, 2005 or the transfer date, whichever is later, is: Verizon Long Distance "Shared 800" service. Customers affected by the discontinuation of the services were notified by letters dated March 11, 2005 (for the post-paid calling card and SmartTouch services) and March 30, 2005 (for the Shared 800 service). Attached to this notice are copies of the notice letters.

Sincerely,



Joshua E. Swift

cc:

Public Utilities Commission of the State of Hawaii  
465 South King Street, Room 103  
Honolulu, Hawaii 96813

The Honorable Linda Lingle  
Governor of the State of Hawaii  
State Capitol, Fifth Floor  
235 South Beretania Street  
Honolulu, Hawaii 96813

Secretary of Defense  
Attn: Special Assistant for Telecommunications  
Pentagon  
Washington, D.C. 20301

## **DOMESTIC SERVICES TO BE DISCONTINUED, REDUCED, OR IMPAIRED**

### Verizon Long Distance – Residential and Business Products

1. Dial 1 Products: Offered to presubscribed customers.
2. Operator Services, Directory Assistance, and Directory Assistance Call Completion.
3. Post-Paid Calling Card Services. But customers who purchase Verizon Long Distance calling card services that have service addresses outside of Hawaii and who travel to Hawaii may still originate calling card calls from Hawaii; that service will not be discontinued, reduced, or impaired.
4. Toll Free Services. But customers who purchase Verizon Long Distance toll free services that have service addresses outside of Hawaii may still direct toll free services to terminate in Hawaii; that service will not be discontinued, reduced, or impaired.
5. Audio Conferencing Services
6. Data Services (includes private line, ATM, optical, and Frame Relay).
7. Shared 800 Service: Provides toll free access to a conferencing service provided by Verizon incumbent local exchange carriers in Florida and Texas. The Shared 800 service is provided by Verizon Long Distance and is packaged with the incumbent local exchange conferencing service. While all customer accounts will be disconnected, business customers in Hawaii can still order the conferencing service but will not be able to order the 800 access service. Other audio conferencing services will also be available.

### Verizon Select Services Inc. – Consumer and Business Products

1. Dial 1 Products: Offered to presubscribed customers.
2. Operator Services (including 0+, 0-, 1-800 USE THE VZ, and 1+ coin call services), Directory Assistance, and Directory Assistance Call Completion. Continuation of these services is contingent on commercial agreement between the parties to the sale, but 1-800 USE THE VZ service is nationally available and will continue to be available in Hawaii, although it may no longer be marketed in Hawaii absent commercial agreement.
3. Pre- and Post-Paid Calling Card Services. But customers who have existing pre-paid calling cards will still be able to use them. In addition, customers who purchase calling card services that have service addresses outside of Hawaii and who travel to Hawaii may still originate calling card calls from Hawaii; that service will not be discontinued or impaired.

4. Toll Free Services. But customers who purchase Verizon Long Distance toll free services that have service addresses outside of Hawaii may still direct toll free services to terminate in Hawaii; that service will not be discontinued, reduced, or impaired.

5. Audio Conferencing Services.

6. Data Services (includes private line, ATM, optical, and Frame Relay).



Hawaiian Telcom Long Distance



March 11, 2005

Aloha

As you've probably heard, Verizon Long Distance is transferring its customers in Hawaii to a new company, Hawaiian Telcom Long Distance. We are awaiting final regulatory approval, but we expect the transfer to take place between March 31, 2005 and May 31, 2005.

You currently subscribe to Verizon Long Distance calling card services, but are not presubscribed to Verizon Long Distance for your direct-dialed long distance service. Verizon Long Distance plans to notify the FCC and the Hawaii Public Utilities Commission that it plans to discontinue its calling card services to customers in Hawaii who are not presubscribed to Verizon Long Distance. The discontinuation of calling card services will take effect the later of the transfer date or May 15, 2005. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the Sec. 63.71 Application of Verizon Long Distance. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. If you wish to get a Hawaiian Telcom Long Distance calling card, you will need to have Hawaiian Telcom Long Distance as your direct-dialed long distance service provider.

For more information on how to select Hawaiian Telcom Long Distance as your long distance provider and to order a new Hawaiian Telcom Long Distance calling card, call us at 1-877-483-5305 (Mon. - Fri., 7am - 6pm) for residential customers and 1-800-483-5000 (Mon. - Fri., 8am - 5pm) for business customers. Business customers can also contact their account manager.

Sincerely,

Verizon Long Distance Customer Service  
Hawaiian Telcom Long Distance Customer Service

Verizon Long Distance, PO Box 2200, Honolulu HI 96841



Hawaiian Telecom 

March 11, 2005

Aloha

As you may have heard, Verizon Long Distance is planning to transfer its customers in Hawaii to a new company, Hawaiian Telcom Long Distance. We are awaiting final regulatory approval, but we expect the transfer to take place between March 31, 2005 and May 31, 2005 ("transfer date"). If approval is granted, you will automatically become a customer of Hawaiian Telcom Long Distance for the services that you currently receive from Verizon Long Distance (e.g., inter-island toll, interstate toll and/or international calling). You always have the right to select another provider of any of these services if you wish to do so and another provider is available. Unless you do so, however, Hawaiian Telcom Long Distance will become your provider for these services.

You are currently enrolled in the Verizon Long Distance SmartTouch<sup>SM</sup> prepaid long distance calling plan. Verizon Long Distance plans to notify the FCC and the Hawaii Public Utilities Commission that the SmartTouch prepaid long distance calling plan will no longer be available to customers in Hawaii as of the later of the transfer date or May 15, 2005 ("SmartTouch termination date"). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the Sec. 63.71 Application of Verizon Long Distance. Comments should include specific information about the impact of this proposed discontinuance upon you, including any inability to acquire reasonable substitute service.

As of the SmartTouch termination date, your SmartTouch account will be closed and Verizon Long Distance will mail you a check for the remaining balance in your SmartTouch account. In addition, you will automatically be enrolled in Hawaiian Telcom Long Distance's basic domestic and international long distance calling plans. These plans are not prepaid. Instead, you will be billed for your usage in the following month. Domestic long distance calling rates under this plan vary depending on the distance of the call, as indicated below.

Distance:	Rate:
0-3500 miles	\$ .30/minute
3501-5500 miles	\$ .34/minute
5501-8500 miles	\$ .40/minute
8501+ miles	\$ .50/minute

(over, please)

For international calling, you will automatically be enrolled in the Hawaiian Telcom Long Distance basic international rate plan. Rates for international calling vary by country. These rates are the same as the rates that Verizon Long Distance charges under its basic international calling plan. You can see a full listing of rates at [www.verizon.com](http://www.verizon.com). You will be notified of any future changes to the rates, terms and conditions applicable to your service by mail or in your bill.

Hawaiian Telcom Long Distance has a variety of long distance calling plans, and can help you find one that may suit your needs better than the basic rate plans.

There are several other aspects of the transition that we would like to advise you of at this time:

- Hawaiian Telcom Long Distance will convert your service at no cost to you. If you have a preferred carrier "freeze" on any of the services being transferred, the freeze will be lifted before the transfer. In order to reinstate a preferred carrier freeze, you must contact your local carrier (e.g., Hawaiian Telcom) after the transfer.
- Until the actual transfer date, Verizon will continue to be responsible for all customer service and billing issues. You should contact Verizon Long Distance with any complaints or other customer service inquiries you may have regarding your long distance services prior to the transfer. After the transfer date, you should refer your questions regarding your long distance services to Hawaiian Telcom Long Distance.

If you have any questions about the upcoming carrier change or want to hear about other calling plans, please call: 1-877-483-5305 (Mon.- Fri., 7am-6pm, HST).

Thank you for your business. We expect this transition will be smooth with no service interruptions. Hawaiian Telcom Long Distance looks forward to serving you in the future.

Sincerely,

Hawaiian Telcom Long Distance Customer Service  
Verizon Long Distance Customer Service

Verizon Long Distance , PO Box 2200, Honolulu HI 96841

Hawaiian Telcom logo & Verizon logo

John Q. Sample  
123 Main Street  
Anytown, HI 12345-6789

<MAIL DATE HERE>, 2005

Aloha John Q. Sample:

As you may know, Verizon Long Distance is transferring its customers in Hawaii to a new company, Hawaiian Telcom Long Distance. We are awaiting final regulatory approval, but we expect the transfer to take place between April 30, 2005 and May 31, 2005.

In conjunction with this transfer, your existing account for Verizon Conference Connections will be discontinued effective April 30, 2005 or the date of the transfer, whichever is later. As of that date, your existing Verizon Conference Connections dial-in number (either through 1+ long distance call or an 800 number) will be terminated. Also, the password assigned to you with this service will also be discontinued and you will no longer be able to use this password for conference calls.

Although your existing Conference Connections Service is being terminated as noted above, you have other conferencing services available to you that provide you with the same and more functionalities for your conference connections. This conference connections service will be provided by Hawaiian Telcom. We recommend you sign up for the Hawaiian Telcom service right away to avoid any interruption in your conferencing service.

The FCC would normally authorize this proposed discontinuance of service unless it is shown that customer would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you may file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington DC 20554, referencing the Sect 63.71 Application of Verizon Long Distance. Comments should include specific information about the impact of this proposed discontinuance upon you, including any inability to acquire reasonable substitute service.

You can call Hawaiian Telcom at 1-888-561-9408 (Mon. – Fri., 7:00 am – 2:00 pm HST) to sign up for the new service.

Thank you very much. It's been a pleasure having you as a Verizon Conference Connections customer, and we know you will enjoy your new service with Hawaiian Telcom.

Sincerely,

Verizon Long Distance Customer Service  
Hawaiian Telcom Long Distance Customer Service